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Please ask for: Clive Grunshaw
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Dear Mike,

I welcome the recently published Her Majesty's Inspectorate of Constabulary – PEEL: Police effectiveness 2015 (Vulnerability) as it highlights the issues related to some of the most vulnerable people in society that the police come into contact with.

I have considered this report and have discussed it with the Chief Constable. This is an incredibly important issue and I am pleased that the report recognises that Lancashire Constabulary has made good progress in putting clear processes in place to identify repeat and vulnerable victims.

Whilst I am of course delighted that Lancashire Constabulary has been rated 'good' in this inspection I do recognise that there is still work to do, in particular within aspects of domestic abuse. As you are aware, tackling domestic abuse and supporting those affected is a complex safeguarding issue and all multi-agency professionals have a role to play in keeping victims and their children safe. Over the last two years my office has been working on creating new support services for victims of crime and these services are now up and running.

In Lancashire, there is a strong multi-agency focus on and robust governance around repeat and vulnerable victims, which is being further enhanced by the Forces "Early Action" approach of intervening with troubled individuals and families prior to reaching the point of crisis and addressing the underlying issues which bring them to the attention of the police and other public services, such as the NHS.

I am committed to safeguarding vulnerable people in our community and through my discussions with the Chief Constable I am assured that when those people who turn to the police in crisis, they are receiving the help and support they need.

I will continue to closely monitor the progress of Lancashire Constabulary in this area.

Yours sincerely

Clive Grunshaw
Police & Crime Commissioner for Lancashire