



Social media guidelines - our rules of engagement:

Lancashire Police and Crime Commissioner uses social media to engage with residents across the county.

Posts are made by the Commissioner himself and sometimes by staff acting on his behalf.

The aim is to:

- keep residents up to date with the work of the office in delivering the police and crime plan
- consult on a range of issues such as service change, police and crime plan and the council tax precept
- raise awareness of campaigns and work undertaken by the Commissioner and the Constabulary to keep Lancashire safe

The profiles are also used to highlight the Commissioner's position on national policing issues and any issues that may impact the decisions he may have to make relating to how the Constabulary is able to police the county.

The profiles are monitored and will be moderated in certain cases. In general the Commissioner wants to encourage constructive debate on all of the above and therefore asks that when posting on his timeline or tweeting him you observe a few rules below.

Failure to observe the rules will lead to third party posts being removed and in some cases may lead to contributors being blocked or banned from posting or sharing posts in the future.

So please:

1. Avoid foul or abusive language
2. Respect everyone and do not make comments against a person's race, gender, age, religion, sexuality, their disability or appearance
3. Do not make allegations about individuals or organisations - comments alleging misconduct will be removed and complainers referred to the appropriate complaints' policy.

In the case of minor breaches of these rules the poster will be informed that they have breached the rules and warned that their post will be removed. Any further breaches of these rules will lead to a poster being banned or blocked at the discretion of the office. There is no right of appeal to this ban, although representations may be made in writing to the Chief Executive of the Office.

Thank you for your co-operation and we look forward to enjoying our conversations with you.

If you have any concerns or comments please contact: commissioner@lancashire-pcc.gov.uk