



**Lancashire
Constabulary**
police and communities together

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| REPORT TO | STRATEGIC SCRUTINY MEETING |
| DATE | 30TH MARCH 2017 |
| REPORT BY | SUPERINTENDENT DAWSON |
| TITLE | Her Majesty's Inspectorate of Constabulary (HMIC) |

1. Summary

- 1.1. The purpose of the report is to provide an update to the Commissioner in respect of the Constabulary's progress against outstanding HMIC recommendations and to advise on the future governance process for tracking and monitoring HMIC related learning.

2. Decision Required

- 2.1. The Commissioner is requested to note the report.

3. Information

At the last Scrutiny meeting on the 5th January 2017, an update was provided regarding the outstanding National HMIC recommendations and Lancashire specific HMIC recommendations.

The Commissioner noted the progress made against a number of outstanding HMIC recommendations and asked the Chief Constable to review the position and provide a further update at a future meeting.

Following the meeting, all 310 recommendations, with the exception of those identified as part of the recent Custody Inspection, were divided into Chief Officer portfolios and reviewed by them and a quality assurance review has also been undertaken by the Superintendent (Corporate Development). This assessed which recommendations could be marked as complete or required progressing.

Of the 310 identified recommendations, 195 recommendations have been identified as complete and supporting evidence has been provided.

With regards to the remaining 115 recommendations, these are currently being reviewed by the HMIC Force Lead (National Recommendation) and it is hoped that these also will be signed off as complete before the next Scrutiny meeting in June 2017.

The up to date position for recommendations is as follows in year order: -

| Year | Completed | Awaiting HMIC review |
|-------|-----------|----------------------|
| 2013 | 9 | 1 |
| 2014 | 160 | 5 |
| 2015 | 16 | 107 |
| 2016 | 10 | 2 |
| Total | 195 | 115 |

In order to ensure clear ownership, accountability and corporate governance for all recommendations, a revised Quality Assurance Model approach to managing the outcomes of HMIC Inspections is being developed, and will be a standing item on the Tactical and Strategic Management Boards. Prior to its inclusion all outstanding items will be reviewed by Chief Officer leads and their status confirmed.

HMIC assessed the Efficiency, Legitimacy, Leadership and Effectiveness of Lancashire in 2016 and did NOT make any specific recommendations. However, they did identify 14 areas for improvements, which are listed in Appendix A.

These have been forwarded to the Chief Officer team for quality assurance and a senior strategic lead has been identified for developing an action plan with clear objectives and time frame to achieve an agreed level of compliance, a number of these areas have already been addressed. This will be monitored by Corporate Development. In addition to periodic check-points with the Chief Officer lead, the strategic lead will be expected to report on progress at the Tactical and Strategic meetings.

In addition to this, the Police Efficiency Effectiveness and Legitimacy (PEEL) Inspection 2016 reports have been reviewed and a number of statements were gathered from the various inspections and these will form part of organisational learning and the Quality Assurance Model. The Constabulary is not expected to report on the progress of these statements, however, this organisational learning will help in respect of future Inspections, and the aim for an outstanding judgement in all legs of PEEL.

This year we will be reviewing and assessing the forces that were identified as outstanding by HMIC and looking at what they have undertaken, to achieve this judgement. This learning will be developed and applied within Lancashire's approach.

PEEL 2016

- Efficiency – no areas of improvement.
- Legitimacy – 7 areas of improvement.
- Effectiveness – 7 areas for improvement.

4 Implications

4.1 The implications are as set out in the report.

5 Links to Police & Crime Plan

5.1 Contributes to the delivery of transparency and openness for the organisation and provides assurance for the protection of frontline policing and the delivery of high quality policing services to the communities of Lancashire.

6 Reasons why Restricted

6.1 N/A

7 Background Documents

7.1 Information/Recommendation Register (Appendix A)

8 Contact for Further Information

8.1 Christine Wilkinson – Force Liaison Officer