

PART II

1. Background and Advice

The Digital Public Contact Programme has delivered a national online contact platform; Single Online Home (SOH). Lancashire Constabulary have signed a statement of intent to on-board to the service towards the end of the programme (February 2020).

As the Statement of Intent is not legally binding there is no requirement to sign the Section 22 until Lancashire formally begins the on-boarding process.

However, the Digital Public Contact Programme has recently agreed to take over the www.police.uk service from the Home Office, which is mandated, and incorporate the service into SOH. This work will be taking place over the summer of 2019, which puts Lancashire Constabulary in a position where we need to continue the service www.police.uk. The finances remain the same but in 2020/21 contracting moves to the London Mayor's Office for Policing and Crime (MOPAC) from the Home Office.

The original draft of the agreement was sent to forces and PCCs in October 2018, on which concerns were raised nationally. However, at the beginning of May 2019 clarification of the concerns raised nationally (Appendix A) was sent out which has provided assurance.

It is proposed that a full risk and impact assessment should be developed to ensure the SOH is in line with the Commissioner's and the Constabulary's commitment to digital engagement.

2. Links to the Police and Crime Plan

Our future investments in technology acts as an enabler to achieve the priorities set out in the Police and Crime Plan.

3. Consultation

N/A

4. Implications

a. Risks

Based on the clarifications and assurances laid out in Appendix A there are risks to consider at this stage.

b. Legal

To be advised

c. Financial

The finances for www.police.uk remain the same once migrated to SOH. but in 2020/21 the contract moves to the London Mayor's Office for Policing and Crime (MOPAC) from the Home Office.

The additional cost to Lancashire following on-boarding the service will be in the region of £102K to £180K per annum. The best case scenario is based on all 43 forces on-boarding and the worst case scenario is based on 20 forces on-boarding.

d. Equality considerations
None

5. Background Papers

6. Public access to information

Information in this form is subject to the Freedom of Information Act 2000 and other legislation.

Part 1 of this form will be made available on the PCC website within 3 working days of approval. Any facts/advice/recommendations that should not be made available on request should not be included in Part 1 but instead on the separate Part 2 form.

Officer declaration	Date
LEGAL IMPLICATIONS – As above	
FINANCIAL IMPLICATIONS – As above	
EQUALITIES IMPLICATIONS -- As above	
CONSULTATION – As above	
<p>Director to the Office of the Police and Crime Commissioner (Monitoring Officer)</p> <p>I have been informed about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Commissioner for Lancashire.</p> <p>Signature.....Date.....</p>	

SIGNED by

duly authorised to sign for and on behalf of

THE CHIEF CONSTABLE OF LANCASHIRE CONSTABULARY

in the presence of:

Witness signature: *SA MK*

Name: *JONATHAN MANTON*

Address: *9 KAYJA CLOSE, LONDON SW46EU*

Occupation: *CIVIL SERVANT*

) *[Signature]*
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)

SIGNED by

duly authorised to sign for and on behalf of

THE POLICE AND CRIME COMMISSIONER FOR LANCASHIRE

in the presence of: *IAN DICKINSON*

Witness signature: *I. Dickinson*

Name:

Address: *OPCC*

Occupation: *GOVERNANCE & POLICING LEAD*

) *[Signature]*
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