

ANNUAL REPORT 2023-2024





INTRODUCTION

Welcome to the annual report of the Office of the Police and Crime Commissioner for 2023/24.

It has been a busy year for the Office, delivering against the Police and Crime Plan priorities, alongside significant investment in infrastructure, and making policing more visible, more accessible, and more efficient and effective.

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MESSAGE FROM THE CHIEF CONSTABLE

I am extremely proud and honoured to be the new Chief Constable of Lancashire Constabulary and to lead a force made up of committed, hardworking and professional people. As the Deputy Chief Constable over the last year, I led Lancashire Constabulary in ensuring our Plan on a Page, alongside the Police and Crime Plan, remained at the heart of all that we do in Lancashire Constabulary.



“The last year has seen significant changes across the Force which has fundamentally changed the way we allocate and investigate crimes across Lancashire, ensuring an effective and efficient method of crime recording, allocation, investigation, and closure, keeping the victim at the heart of our processes.”

2023 saw an 8% reduction in Anti-Social Behaviour (ASB) calls, an 8% reduction in domestic abuse offences, a 3% reduction in all burglary offences and a 12% reduction in the number of casualties in road traffic collisions. Communities have seen the impact of Operation Centurion and Operation Grip tackling ASB and violence and ensuring officers are visible in the communities and targeting those who commit ASB. Victims of crime now get a quicker and more professional response to their call, and organised criminals using our roads are now targeted day in day out by the new Roads Crime Team.

The proportion of positive outcomes in rape cases has risen to 10.4%, and the dedicated Rape and Serious Sexual Offence (RASSO) teams will ensure that this trend continues. Violence against woman and girls (VAWG) has been the subject of additional training for all officers, and a VAWG scrutiny panel has been established to provide independent scrutiny of our response. Additional training

to ensure the best quality service to victims of domestic abuse has been rolled out across the force.

Our workforce planning over the last few years has focused on the national uplift programme, and having successfully delivered this, we have been able to focus our resourcing and planning attentions to the Force Control Room and Response and Investigation models across the Force. This has been driven by an evidence based developed by the Change and Continuous Improvement Team who have undertaken demand and resource profiling for these areas to ensure we are staffed to an optimum level, with equity of skills across each time team.

The ASB, Prevention and Problem-Solving Command which includes specialists in problem solving, civil enforcement, designing out crime, rural and business crime are now well established across the force. The team have been supporting officers and staff across the County to implement sustainable solutions to address recurring issues.

During 2023, members of the team supported and advised on many problem-solving operations to tackle issues such as anti-social behaviour, burglary, drug dealing and motorcycle nuisance. Three dedicated Civil Enforcement Officers have joined the team, and their focus is to develop and secure Civil Orders against the most prolific anti-social individuals or gangs involved in ASB and crime.

Lancashire Constabulary's commitment and dedication to tackling serious and organised crime through Operation Warrior, goes from strength to strength. Since the launch of Operation Warrior, the Constabulary has achieved significant year-on-year increases in arrests and imprisonment for organised criminals. Through a determined partnership approach, we have also seen a marked increase in the seizure of Class A drugs, cannabis plants and taken over one million pounds out of the hands of criminals to reinvest back into policing our communities.

We have also worked with our safeguarding partners to protect our most vulnerable who suffer because of serious organised crime.

The last year has seen significant changes across the Force which has fundamentally changed the way we allocate and investigate crimes across Lancashire, ensuring an effective and efficient method of crime recording, allocation, investigation, and closure, keeping the victim at the heart of our processes.

We are currently as a force being Inspected by HMICFRS as part of their PEEL Inspection process. I am confident that the investments and changes we have made this year are leading to significant improvements in the service we offer. We expect the 2024 PEEL Inspection by HMICFRS to conclude late Summer with an anticipated published Inspection report by the end of the year. We are also engaged with

regular thematic inspections, and incorporate the learning from these into continuous improvement. These have included SOC, custody, vetting, and the national super-complaint.

The last year has seen unprecedented changes to our Chief Officer Team, with the retirement of Chief Constable Chris Rowley whom we wish him the best in his future and the tragic passing of ACC Pete Lawson that was felt across the whole force and beyond.

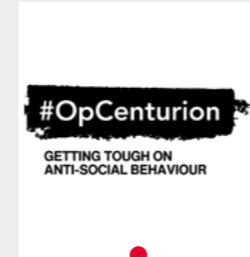
The new Chief Officer team led by myself bring a wealth of experience and knowledge. I am looking forward to the year ahead as Chief Constable, and I know we will continue to work together to ensure we deliver an outstanding service for our communities.

Sacha Hatchett
Chief Constable

YEAR IN HIGHLIGHTS



Safer Lancashire Neighbourhoods Fund



APRIL 2023

- Lancashire Constabulary exceeded recruitment targets

JUNE 2023

- Safer Lancashire Neighbourhoods Fund invests additional £60k back into the community

AUGUST 2023

- Launch of new roads policing structure

OCTOBER 2023

- Second phase of Op Centurion announced

DECEMBER 2023

- Launch of drug drive campaign

FEBRUARY 2024

- Appointed new Chief Constable

2023

2024

MAY 2023

- Commissioner secures £745k new funding to tackle domestic abuse

JULY 2023

- Launch of Op Centurion
- £1.4m Safer Streets funding secured

SEPTEMBER 2023

- Commissioner invests £74k into crime fighting projects

NOVEMBER 2023

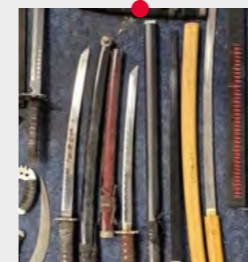
- Operation Sceptre saw over 1,100 knives recovered and arrests made
- Publication of Independent Review into Nicola Bulley

JANUARY 2024

- Launch of Nice2Share

MARCH 2024

- Pendle new police station ground breaking



YEAR IN NUMBERS

30 more police officers now fighting crime day in day out

Almost **£1m** given out in **Grant Funding** to help equip communities to take a stand against crime

£1m to target ASB hotspot areas through **Op Centurion** - **27,633** additional policing hours

Investment in **Op Warrior** to relentlessly disrupt and dismantle criminal gangs - **23 gang suspects arrested** every single week - over **£112k** in cash seized every month - **6kg** of class A and B drugs taken off our streets every single week

Two dedicated road policing teams to catch criminals and target dangerous drivers

YEAR IN NEWS





POLICE & CRIME PLAN PROGRESS

GETTING TOUGH ON ANTI-SOCIAL BEHAVIOUR

This year has seen significant progress as we proactively tackle anti-social behaviour (ASB), in all its forms, wherever we find it, particularly in the hotspot areas where we have seen repeated issues. By strengthening the teams responsible for addressing what is a blight on communities and ruins lives, whilst further strengthening partnership working to deliver long lasting solutions, we're making our streets safer.

2023/24 Highlights

Op Centurion

Following extensive research through a county wide ASB survey and engagement with key stakeholders and partners through the Commissioner's ASB summits, Op Centurion launched in July 2023. The operation is Lancashire Constabulary's response to the Commissioner's Police and Crime Plan priority of getting tough on anti-social behaviour.

The focus is on partnership working to target those issues and people who cause the most harm in our communities.

The Constabulary's new ASB, Prevention and Problem-Solving Command supports the now strengthened neighbourhood teams in working with partners and engaging the public to implement sustainable solutions to address recurring issues, ASB, repeat victims and locations, issues which are community priorities and issues which result in a continuously high demand for police services.

In addition to this, thanks to an extra £2m secured from

Government over two years, every Lancashire district now also benefits from Op Centurion foot patrols in areas identified as ASB hotspots. These additional foot patrols are dedicated to dealing with and preventing further ASB incidents in and around these locations.

Lancashire was one of only 10 forces chosen for extra funding following the Commissioner's extensive talks with MPs, Ministers, and national bodies on ideas to address ASB and help deliver the fighting crime plan priority to get tough on ASB and stop the blight on our communities, ruining lives and risking escalation.

By October, the first hotspot areas in Accrington, Blackpool, Chorley, Fleetwood, Padiham, and Preston, saw 5,700 additional policing hours with officers walking the beat on additional foot patrols targeting reported spikes in ASB and community concerns.

Op Centurion had also already seen officers attending more than 700 incidents, carried out over 1,500 stop checks, close to 300 stop searches and made 75 arrests.

In October, hotspot patrols were rolled out to the remaining Lancashire districts meaning that additional foot patrols are now also covering ASB hotspot areas in Darwen, St Annes, Morecambe, Clitheroe, Colne, Bacup, Leyland and Skelmersdale.

The rollout of Op Centurion and strengthening of our policing teams focusing on neighbourhood concerns, and delivering more results on what is one of the Commissioner's Fighting Crime Plan's key priorities, is providing what we all want to see - more officers on the beat, keeping people safe.

Since the launch of Op Centurion in July 2023, in hotspot areas alone, officers have:

Walked the beat for an additional 27,633 hours

Attended 2,326 incidents

Carried out 5,917 stop checks

Carried out 1,017 stop searches

Made over 270 arrests



“ Prior to the latest PACT meeting, a lot of residents had expressed their thanks and appreciation for the Chief Constable and Commissioner Snowden coming down to Brunswick. There is definitely a feeling of optimism in the area, residents can see things improving, and the interest shown in the ward has gone a long way to give residents confidence.”

Brian Roberts, Brunswick PACT Chairman

This is on top of the wider work that goes into tackling ASB across Lancashire every day.

Overall, Op Centurion has also resulted in:

1889 people arrested for criminal damage

1257 arrests for drug supply offences

287 quads, e-bikes, e-scooters and motorcycles seized

The policing operation is backed by a wider media campaign which provides public reassurance and demonstrates actions taken to tackle ASB. It also encourages members of the public to report local concerns on a newly established web page - LancashireTacklingASB.co.uk

To date the website has seen over **7k in page views and over 11k clicks** to report issues or to find out more about the policing operation.

Headlines

- ASB 8% reduction - over 4,500 fewer incidents
- ASB hotspot policing - 14 hotspot locations across Lancashire have seen additional patrols specifically tackling ASB. Significant reductions in ASB have been achieved and an increase in public confidence.
- Increased used of Civil Orders against those causing harm in our communities. The use of CPWs, CPNs, Civil Injunctions, CBOs and Closure Orders have found to have contributed to

preventing further victims of crime and ASB.

- Over 200 civil orders issued to target ASB hotspot locations and persistent offenders
- An increase of over 118,000 users of our community messaging and survey tool, Lancashire Talking with over 3000 messages sent rated on average 4.73/5.
- Enhanced software capabilities, allowing Lancashire Constabulary to review levels of community engagement at district and ward level and to identify representation from seldom heard communities. Enhancing targeted activity to improve engagement with less engaged areas and groups.

Fighting Crime Grants – Council Patrols

To complement the additional police patrols in ASB hotspot areas, the Commissioner made funding available to councils for additional visible council patrols.

£58,236 was awarded to four councils for additional council support.

£18,000 – Blackpool

£23,520 – Chorley

£14,976 – Fylde

£1,740 – Preston

This has supported an additional 238 patrols and 1,700 council hours.

From these patrols, Blackpool and Chorley Councils employed the following tools and powers between September 2023 and February 2024:

4x Closure Order	2x Civil Injunction	54x Community Protection Warning	20x Community Protection Notice	2x Criminal Behaviour Order
2x Youth Civil Injunction	1x Home Safety Checks	21x Environmental Protection Section 79	11x Brothel Warning Notices Issued	1x Public Space Protection Order
1x Fixed Penalty Notice				

ASB Awareness Week 2023

During the national ASB Awareness Week, where Operation Centurion was launched and the first additional policing was seen in hotspot areas, there was heightened activity across the county getting tough on ASB.

During the crackdown, 43 arrests were made across the county, with

high visibility patrols and multi-agency operations taking place, with 264 stop checks and 79 stop and searches.

The Blackpool Neighbourhood team carried out a multi-agency operation with Blackpool Trading Standards, while in Carnforth, £75,000 of stolen roofing was recovered and returned to the owner.



CASE STUDY

Diversions activity for Hyndburn

One of the main focuses of the Commissioner’s Safer Lancashire Neighbourhoods Fund, in helping deliver the Fighting Crime Priorities, has been addressing concerns around anti-social behaviour and supporting the increased enforcement we’ve seen through Op Centurion, with targeted diversionary schemes.

One of these has been in Hyndburn, where the Commissioner invested almost £10,000 to fund diversionary activity, delivered by Accrington Stanley Community Trust, taking the form of sports sessions during school holiday periods.

The Commissioner visited to see the activity being run by the Trust in Clayton-Le-Moors, one of the five wards across the borough seeing activity take place. These locations were identified in partnership with local police based on local concerns, and similar sessions had previously seen decreases in ASB reports.

“It was great to meet with the Police and Crime Commissioner in Lancaster recently, alongside local police officer PC Law for a walkabout. I was pleased to hear about the aims and objectives of Op Centurion.

“Anti-social behaviour makes people’s lives a misery. I have always worked hard to highlight areas of concern and join up with our hardworking police force to stomp it out.

“I hope that the Police and Crime Commissioners’ latest efforts have a hugely positive impact across both Lancaster and Fleetwood.”

Cat Smith MP

“Today Op Centurion has started across Lancashire, utilising £2m from Government, to put more police officers on our streets tackling ASB. In my constituency that means an almost 2500 extra hours of police patrols in Padiham. “Andrew has always been a great ally in taking the fight to criminals and getting the police focused on the issues residents raise with me on the doorstep, right here in Burnley and Padiham.....”

Antony Higginbotham MP

“I’m grateful to the Police and Crime Commissioner for coming to Burnley to listen to the council and to our business community about local concerns.

“There is always more we can do to make the town centre a safer and more secure place, so I welcome further commitments to help us reduce antisocial behaviour.”

Councillor Howard Baker, Burnley Council’s Executive Member for Community and Environmental Services

“It is good as well that Lancashire is one of the pilot areas for hotspot policing, currently delivering two thousand hours a month of additional patrolling in ASB hotspot areas and that is set to increase.”

“I just want to take this opportunity to thank Lancashire Police, they’ve launched a new ASB problem solving unit, they ran Operation Propulsion, which involved more officers patrolling locations, dealing with motor nuisance and boy racers.”

Suella Braverman MP, when in Parliament as Home Secretary



DISRUPTING AND DISMANTLING ORGANISED CRIME

It has been another year of progress in targeting organised crime gangs, taking apart their networks and putting members behind bars.

With specialist teams targeting the different forms that organised crime takes, it's been a hugely successful year protecting communities and seizing ill-gotten gains.

During 2023, Lancashire were inspected by HMICFRS on Serious and Organised Crime who recognised the Constabulary as being 'Good'.

The full range of powers is being used by Lancashire Constabulary, who are also working with local authorities and other organisations around the clock to ensure there is no let up on the pressure we place on criminal gangs.

Through local, regional and national partnerships, we're sending the clear message that if you operate a criminal enterprise in Lancashire, officers will be breaking down your door and putting you in the cells.

2023/24 Highlights

Op Warrior

Since its launch in 2022, Op Warrior has continued to take the fight to organised crime throughout 2023 and 2024. The operation is dedicated to bringing more offenders to justice as well as stripping them of their cash, cars and other assets.

We've made significant strides in combating organised crime in Lancashire. Between November 2022 and December 2023, officers arrested 1,409 crime gang suspects and their efforts have led to the seizure of over 18,000 cannabis plants, 318KG of drugs, and more than £1.3 million in cash.

Op Warrior tackled crimes like drug supply, human trafficking, and cyber-crime. The public's help in reporting suspicious activities has been essential to its success.

The supporting media campaign was awarded the prestigious Chartered Institute of Public Relations (CIPR) 'Best Public Sector Campaign' award for its success in engaging with the public

to assist in the fight against serious organised crime by reporting suspicious activity.

Clear, Hold, Build

Organised crime is corrosive and harmful to the communities we serve. As a force, Lancashire carry out extensive activity to tackle and reduce criminality such as drug supply, exploitation and the wider antisocial behaviour that often follows. While we know the police play a key role in this activity, it is vital we work with the community and have their full support in order to create long-lasting change.

Clear Hold Build (CHB) is an innovative framework, developed by the Home Office, to help forces tackle serious and organised crime.

It reclaims and rebuilds neighbourhoods affected by organised crime, makes areas safer and increases public confidence in the police.

In 2023, Lancashire was one of seven pilot forces, with the three-step plan adopted in Fleetwood. It has seen organised crime nominals and their associates cleared from the area through relentless pursuit



activity. The area is then held and stabilised through high visibility police patrols, assistance from partner agencies and community support (Prevent). With support from key stakeholders, residents will be equipped and empowered to build a strong and resilient community, free from crime and exploitation (Protect and Prepare).

The Office attended the partnership launch in September, with a community launch planned for Summer 2024. The framework has received widespread acclaim and helped reduce serious acquisitive crime and ASB in Fleetwood.

Project ADDER

Project ADDER (Addiction, Diversion, Disruption, Enforcement and Recovery), which recently reached its two-year anniversary, is a national programme designed to address drug addiction and tackle supply in the hardest hit local authority areas across England and Wales.

Since launching two years ago, Project ADDER has helped disrupt thousands of criminal gangs selling drugs.

In Project ADDER funded areas in Blackpool since July 2021, police have:

Conducted **305** disruptions against organised crime groups.

Made **443** arrests

Seized **£360,942.60** in cash

Coordinated police action has seen resources concentrated on some of the worst affected neighbourhoods with forces aggressively acting on intelligence.

These results show Project ADDER is having an impact. Funding from the Home Office is being used in the hardest hit local authorities to remove gangs who do not care for the substances in the drugs they are selling which can have fatal consequences.

Ridding streets of dangerous drugs is only one part of Project ADDER. Vulnerable people are supported by tailored programmes to coax them away from addictive substances. Every circumstance is different but under Project ADDER more people are getting the support they need, which is so important.

Project ADDER fosters partnerships between local councils, the police and charities to identify and encourage people in the community into treatment. Once there, drug users can receive therapy and drug rehabilitation.



CASE STUDY

Blackpool

David had recently been evicted from recovery housing after a relapse into Class A drug use and was rough sleeping. He was at high risk of drug-related death because of low tolerance, with significant wound care issues and often injecting alone.

Project ADDER staff and the Lived Experience Team (LET) used the ADDER outreach model to engage David in harm reduction discussions and facilitated rapid access to pharmacological treatment.

David was offered a co-ordinated, multi-agency package of care including access to therapy, physical health care and housing. Over the

next six months, David became abstinent from illicit substances, gained a place in supported accommodation, accessed inpatient detox and residential rehab, followed by abstinence-based recovery housing.

David remains drug free and maintains contact with Project ADDER staff to keep them updated on his recovery journey - in David's own word to his Project ADDER key worker:

"I couldn't have got here without your support, probably saved my life, so yeah, so so grateful."

Modern Slavery

The Pan Lancashire Anti-Slavery Partnership (PLASP), to which the Commissioner contributes, has been steadily expanding and uniting key stakeholders in our collective efforts to combat modern slavery across Lancashire. We're committed to ensuring that businesses and local authorities are actively involved in recognising indicators of this crime and aiding in the police's response.

PLASP has organised numerous roadshows, highlighted by the Freedom Bus initiative, to enhance public understanding of the complex issues surrounding human trafficking and contemporary slavery. These events are complemented by tailored training programmes for various groups, including new police recruits, PCSOs, contact centre personnel, NHS staff, members of the National Farmers Union, Street Pastors, and those in Colleges and Universities.

PLASP launched the Pan Lancs Anti-Slavery Pledge in February 2024.

The pledge aims to raise awareness of Modern Slavery amongst businesses and provided guidance on steps businesses can take to prevent it. Resources include an advice check list, posters, and training products.



No More Knives

The No More Knives tour, which engages with students with first hand stories from those involved in knife crime, visited thousands of students in Lancashire.

In March alone over 5,000 students across Preston engaged with the sessions, provided by the Message Trust.

Deputy Andy Pratt MBE visited one of these, seeing how storytelling,

music and education are having an impact on preventing knife crime and outlining how it devastates lives.

The No More Knives tour provides a clear, powerful message around the consequences of knife crime, and it was great to see performers who have real, lived experience, using their skills to make clear the dangers of carrying a knife.

County Lines

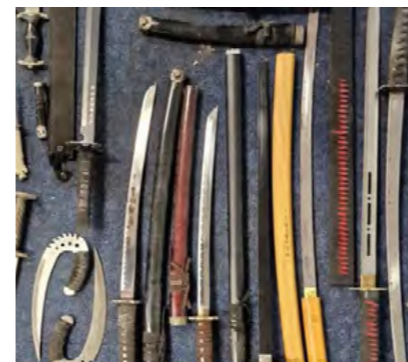
The Commissioner has continued to support Lancashire Constabulary, the North West Regional Organised Crime Unit (ROCU) and the National Crime Agency as they work to tackle county lines related crime in Lancashire.

In March 2024, Lancashire Constabulary took part in a dedicated national County Lines Intensification Week. As a result, 17 arrests were made across East Lancashire alone, as well as cash seized totalling over £148k.

Weapons and suspected Class A and Class B drugs were also recovered during the week and

officers and staff took part in several protection and prevention activities. These included educational school and youth group visits to young people and inputs with parents who were encouraged to make themselves aware of the signs of exploitation.

There has been increased safeguarding for children and adults who have been, or were at risk of, being exploited by serious organised criminals. This has been achieved through effective partnership working with our Genga network, the Pan-Lancashire Anti-Slavery Partnership, the Violence Reduction Network and by running effective intensification weeks such as Operation Aident and County Lines intensification weeks.



Op Sceptre

Operation Sceptre is a national targeted week of action that sees Lancashire step up the fight against knife crime.

In November 2023 the seven-day operation saw the Lancashire Violence Reduction Network working with partners including Lancashire Constabulary to proactively tackle knife crime.

This intensification to remove dangerous weapons from our streets includes weapon sweeps, knife arches in public places and transport links, surrender bins, education talks, targeting habitual knife carriers and test purchasing.

During the week, Lancashire were successful in:

Recovering **1,112** knives that had been surrendered in knife bins across the county

Carrying out **289** stop searches, **30** of which led to an arrest and **6** recovered a knife

44 weapon sweeps in intel-led locations

Engaging with **99** schools to

promote education and prevention

62 diversion visits

Visiting **32** schools and youth clubs to promote the location of local knife bins

Carrying out **42** test purchases at retailers - **10** failed by selling a bladed article to Under 18s. These have been given a warning by Trading Standards.

The carrying of knives is not acceptable and whilst education around the dangers is important, targeting offenders and getting their weapons removed from our streets has to continue to happen.

Cracking down on those who carry dangerous weapons is vital to keeping our streets safe. Each knife that is confiscated by the police, or surrendered at a designated place, is one less potential victim.

Fraud Investment

Since April 2023, the number of officers in the Economic Crime Response Teams has been doubled to better protect Lancashire residents from online threats.

CASE STUDY

Rental Scam

In 2023, Lancashire Police were made aware of a "Rental Scam" circulating on social media whereby properties were advertised for let. Eager would-be tenants met with a fraudster in and around Preston handing over cash to secure their tenancy in return for a tenancy agreement and a key. The rental property turns out to be fake and in many cases the victim has already relinquished their existing rental tenancy in the process, so they end up homeless and out of pocket having paid cash to the fraudster. Lancashire Police identified a number of victims affected by this Fraud. A suspect was arrested and later charged, convicted and sentenced to 5 years in prison at Preston Crown Court.

In October 2023 Lancashire was hit with a series of "Courier Frauds" in the East of the County whereby elderly victims were targeted by telephone fraudsters claiming to be from the Police and that their bank accounts were at risk. They were told to withdraw money and purchase high value items such as Rolex watches and hand them over to a courier to "assist with the Police investigation". This is a high harm fraud type that targets some of the most vulnerable members of our community. Lancashire Police quickly identified a vehicle used by one of the couriers whereby it was later stopped on the motorway network leaving Lancashire and the driver arrested.

TACKLING DOMESTIC ABUSE AND SEXUAL VIOLENCE

The Commissioner has made it absolutely clear that we need to do more to address what are some of the most heinous crimes criminals can inflict, and deliver better results for victims.

Our response to Domestic Abuse and Sexual Offences forms a key part of our Violence Against Women and Girls (VAWG) strategy.

An important part of this is strengthening the investigations we carry out to ensure timely prosecutions, working with the courts to ensure that we deliver justice, at the soonest possible time.

New investment and ways of working have helped as we strive to do this, with rates favourable when compared to the national picture, but more progress is needed.

The Constabulary strive to be victim centred, suspect focused and context-led in their approach to Domestic Abuse and Sexual Offences. They continue to improve support for victim-survivors of domestic and sexual violence or abuse; are committed to conducting robust risk assessments and ensuring that perpetrators are held accountable through timely, rigorous investigation and utilisation of the full range of tools available.

In the past year, they have collaborated with national, regional and local change programmes to constantly develop the service offered to victims.

Safeguarding Boards for Children and Adults have also been restructured to ensure that they are focused on the voice of the victim and child, alongside a restructured vulnerability command to ensure clear strategic and tactical partnerships across the portfolio.

2023/24 Highlights

Operation Soteria

The Office have continued to engage with Operation Soteria as one of 14 Expansion Forces. We have increased the number of rape suspects charged and sent to Court (50% year-on-year increase) whilst improving the support offered to victims.

Domestic Abuse Matters Training

The Domestic Abuse Matters training got underway in conjunction with SafeLives. Over the coming months, the programme will deliver bespoke

DA training to over 1,300 police officers and staff.

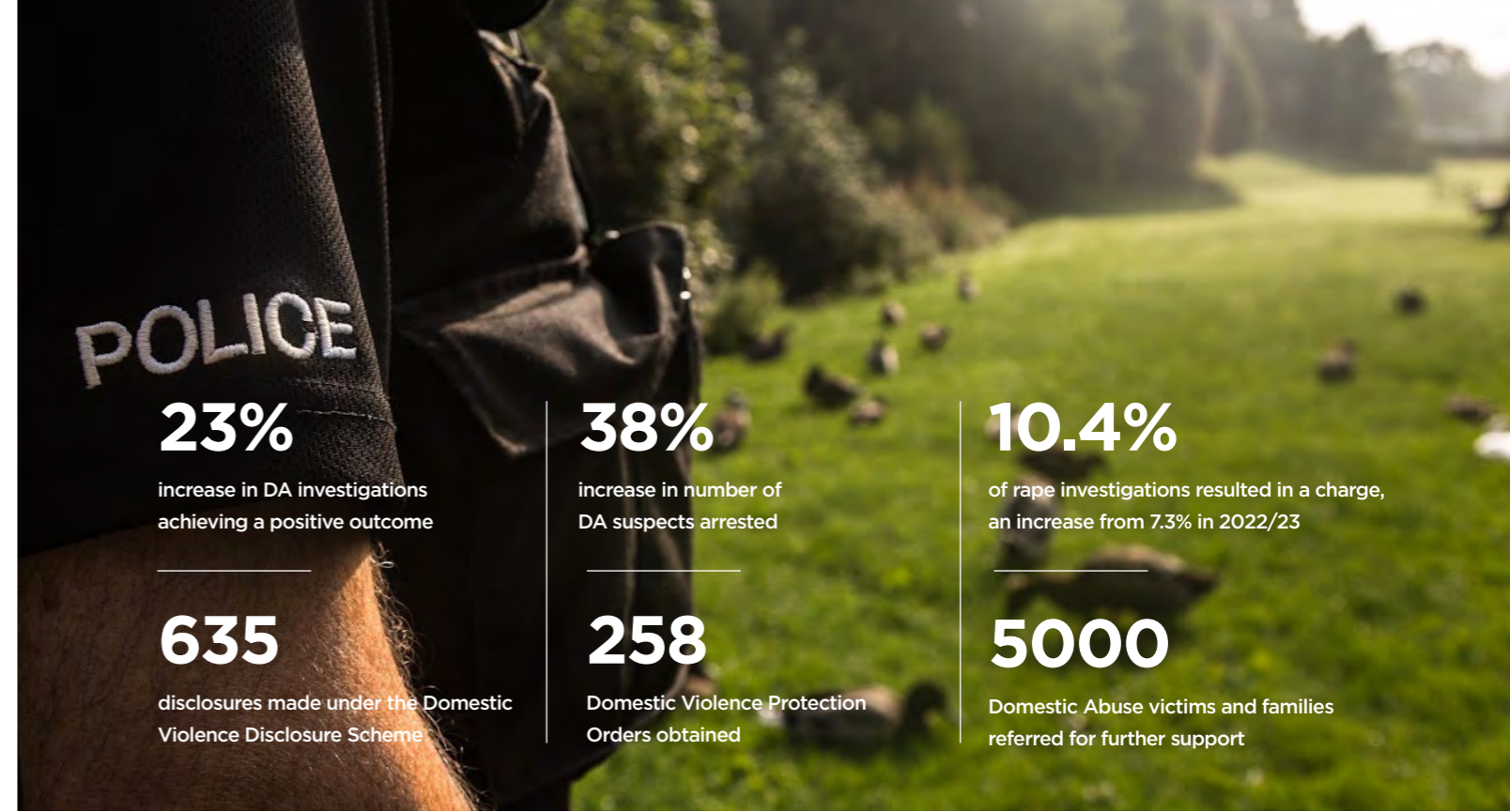
The 'DA in a Day campaign' was also launched to ensure officers have a clear understanding of the community's expectations of the police: respond quickly, arrest when appropriate, protect the victim, investigate thoroughly, and achieve a positive outcome in a timely manner.

Dedicated RASSO teams increasing prosecutions

The three dedicated Rape and Serious Sexual Assault (RASSO) teams reached another milestone, since being set up in April 2022.

Funding from the Commissioner saw more than 40 extra officers join existing colleagues to form a dedicated RASSO team based in each police division.

They have worked hard to improve the outcomes for victims and drive-up conviction rates in the county and the Commissioner is pleased to see his additional investment, alongside the creation of these dedicated teams, is already having a positive impact across the county in bringing offenders to justice.



Importantly, these teams are working to ensure that victims receive the best possible service from their police force and going after those perpetrating these vile crimes.

Lancashire have also developed a one-week Rape and Serious Sexual Offence (RASSO) training programme, integrating material developed by the College of Policing, delivered to 90% of specialist RASSO investigators.

£745k to tackle Domestic Abuse through perpetrator programme

In 2023 the Commissioner secured £745k to tackle domestic abuse in Lancashire, funding the 'Drive Project' which aims to reduce the number of persistent reoffenders and reduce harm caused to victims and their children.

The Drive Project is being delivered by Victim Support in close partnership with other local services to achieve long term behaviour change and reduce incidents of domestic abuse.

It focuses on breaking the cycle of abuse by working with the most high-risk, serial perpetrators of domestic abuse with the aim of stopping them from causing harm to those closest to them.

Other areas of the country where the Drive Project has been operating have seen a significant reduction in the use of abuse amongst service users. An independent evaluation of the project undertaken by the University of Bristol found that as a result of the intervention the number of perpetrators using physical abuse reduced by 82%; sexual abuse reduced by 88%; harassment and stalking behaviours reduced by 75%; and jealous and controlling behaviours reduced by 73%.

The programme has Home Office funding until March 31, 2025, and is being fully evaluated by Professor Michelle McManus, from Manchester Metropolitan University, to ensure Lancashire can learn how best to develop the intervention going forward.

46 high risk perpetrators have been referred into the service

602 interventions have been carried out with other agencies

Drug and alcohol services, children's social care, adult social care, probation, victims' services, housing, community safety and police all attend the Domestic Abuse Perpetrator Panel and carry out interventions to disrupt the abusive behaviour.

All victims are contacted by the Domestic Abuse Liaison Officer and offered the support of an Independent Domestic Violence Advocate (IDVA). The Domestic Abuse Victim Liaison Officer acts as the voice of the victim and is engaged with the perpetrator's case manager throughout the process.



52

High risk perpetrators allocated to the service

55

Associated victims/survivors

94

Associated children

602

Interventions carried out with other agencies

Operation Provide

The Commissioner continues to commit funding to Operation Provide across all three policing divisions, ensuring high quality safeguarding support to the county's most at-risk victims of domestic abuse.

Repeat, high-risk victims are the focus of this operation, with the principle seeing Independent domestic violence Advisors (IDVAs) carry out joint work with the Constabulary's safeguarding teams to offer face-to-face support and advice to victims at the earliest opportunity.

Professor Michelle McManus conducted a full evaluation

of the programme in the last year, creating a suite of recommendations as to how we can improve and develop the support we offer through this unique programme.

Grant Funding

Grant funding has continued to be provided to support delivery of services within the domestic abuse and sexual violence sector.

This funding has enabled the Commissioner to support delivery of counselling sessions for domestic abuse victims, bespoke support for trans victims and specialised IDVAs who can support victims from minoritised communities.

This additional funding, secured through the Ministry of Justice (MoJ), is vital to support the diverse service landscape in Lancashire and ensure we can meet demand from victim-survivors across the county.

MoJ funding for 2023/24 supported 28,630 victims of Domestic Abuse and Sexual Violence:

17,301 concluded support and exited the service

4,468 felt better able to cope and build resilience to move forward with daily life

1,575 were referred on to mental health support as a result of the crime.



CASE STUDY

Jess

Jess was referred to The DEN following a high-risk incident, which was heard at a Multi-Agency Risk Assessment Conference (MARRAC). During the incident Jess's father physically assaulted mum, who had visible injuries as a result. Jess was present during this incident and attempted to intervene.

Jess was offered practical and emotional support on a weekly basis for six weeks. Safety planning was completed which showed that Jess had a good understanding of keeping herself safe and was able to identify support networks within the family. Jess was at an alternative education setting during completion of support due to low attendance caused by worries about leaving her mum at home alone.

As rapport was built in each session Jess seemed to open up more about her experience of domestic abuse. It became evident that there were some stalking behaviours perpetrated by dad following bail conditions coming to an end. Conversations were had with mum around these concerns and a request for support referral was made to PALADIN (national stalking advocacy) for support, for both mum and Jess.

Mum did move out of area with the younger children and Jess stayed with grandparents to complete her year in school before moving on to college.

Towards the end of support Jess opened up about her feelings and anxieties of not being able to feel she could leave mum. It was felt further support would be beneficial for Jess in terms of her emotional well-being. Youth therapy referral was discussed with Jess, and she agreed to be referred.

Upon sessions coming to a close, Jess was being supported by PALADIN and on the waiting list for Youth Therapy. Jess was aware of her safety plan as well as her support networks she could reach out to moving forward. Jess had been accepted onto her college course and spoke about the support really helping her.

"The support from The Den was great. At the start I didn't really think I needed it, but it has helped me so much. Thank you."

CRACKING DOWN ON BURGLARY AND ROBBERY

Residential burglary and robbery remain crime types that can have a significant impact on victims and communities.

Lancashire Constabulary invest in this area by focussing on prevention activity, ensuring quality investigations are conducted to a high standard, the relentless pursuit of offenders, and supporting victims of crime. Operation Defender continues as the overarching approach to tackling these crimes with a consistent approach adopted across Lancashire with additional activity from 2022/23.

This includes a commitment to attend the scene of every residential burglary and robbery reported across all areas of Lancashire to provide a consistent high-quality response for these crime types.

2023/24 Highlights

Op Defender

The Commissioner provided additional funding to support Op Defender, launched September 2022, to strengthen the Constabulary's efforts to proactively target prolific offenders and help to ensure that anyone found guilty of this type of crime feels the full force of the law and has their day in court.

The Commissioner has also made significant investments into local policing teams. All areas of Lancashire now have dedicated neighbourhood policing teams and open police stations. This is following the investments made by the Commissioner to re-open stations and to bring back neighbourhood policing for every area.

The Commissioner is clear that there is always more to do, and he is working closely with the Chief Constable to ensure that Lancashire residents get the policing service they deserve and feel safe in their communities.

"...and they've had a real good crackdown on residential burglary, thanks to Operation Defender."

Suella Braverman MP (in Parliament when Home Secretary)

Burglary Teams

The Commissioner has provided further investment into the development of dedicated Burglary Teams in every area of Lancashire. These are experienced detectives and staff whose role is to investigate offences of residential burglary and ensure

a high standard of oversight and investigation is provided to this area.

Training

Training has been undertaken of frontline officers and staff in crime scene preservation through a specialist 'Crime Scene Training' house. This ensures a suitable response and advice is provided to victims of crime at the scene and improves the opportunity for the identification of offenders through forensic examinations.

Visits

Neighbours of victims of residential burglary now receive a revisit from their local neighbourhood policing team to provide a 'super cocooning' approach to prevent near repeat victimisation and provide reassurance through the provision of crime prevention advice.

Reporting

There is now improved reporting through the development of a dedicated crime recording process that links police systems together and improves the report of offences enabling better analysis of

31%

Decrease in residential burglary offences from 2022/23

1,508

Fewer victims of residential burglary compared to the previous 12 months

10.8%

Improvement in outcomes for residential burglary from 6.8% in 2022/23 to 10.8% last year

13%+

Positive outcomes for personal robbery maintained at over 13%

37.1%

Robbery of Business Property has seen a continued increase in positive outcomes to 37.1%, up from 32.4% the previous year



crime patterns to support bringing offenders to justice.

Partnership

The country's first Data Science Partnership with Lancaster University and the business sector has been developed with research into evidence-based approaches aimed at improving our targeting capabilities to reduce further victims of crime.



Nice2Share

In January 2024, the Commissioner supported Lancashire Constabulary in a new initiative asking the public to register their security cameras to a two-way community portal which acts like a digital neighbourhood watch.

Police in Lancashire have been using the NICE INVESTIGATE system since July 2021 which is a digital evidence management system where businesses have

registered their CCTV and other recording devices into a community portal. This system details the location of potential video footage which can be requested for evidence leading to more efficient prosecutions of offenders.

When a crime is reported, the area can be scanned to search for potential video evidence and if a camera is identified, Lancashire Police can request the footage to be shared with them to support the investigation.

Nice2Share expands on this previous work by asking the general public to join the portal by registering their residential cameras to create a bigger directory of cameras available and covering more locations across the county. DPCC Andy Pratt MBE attended the business networking event and launch and so far more than 2,600 cameras have been registered across the West of the country, with a wider rollout planned for 2024.

Nice2Share is another way we're working in partnership with businesses and residents to deliver what we're all aiming for, less

crime and safer communities. The Constabulary's officers can't be everywhere all the time and the public are so often the eyes and ears that help us stop criminals in their tracks.

Safer Streets

The Commissioner secured £820k from the Home Office through round five of the Safer Streets Fund.

He allocated funding to Pennine Lancashire, Blackpool, West Lancashire and Lancaster to make areas feel safer, support enforcement and address local concerns.

Funding will support crime prevention measures such as better CCTV or street lighting, or local community projects with a particular focus on driving down antisocial behaviour, preventing more burglaries and making streets safer for women and girls.



Op Vulture - Retail Crime Action Plan

In October 2023, the NPCC published the Retail Crime Action Plan and in March 2024, Lancashire Police undertook several Safer Business Action Days across the county, to launch Operation Vulture, the force's response to shoplifting in the county.

In the financial year 2022-23, there were 9,123 recorded crimes of shoplifting. This is an increase of 16.7% when compared to the previous financial year. Such retail crimes might also be accompanied by assaults and threats of violence by offenders, putting retail owners and staff in danger.

This operation will see Lancashire Police increase their patrolling in areas identified as hotspots for retail crime and increasing their visibility in these locations. During these patrols, officers

will be creating and building on partnerships with retailers in these areas to better share intelligence, get a deeper understanding of retail crime and identify more offenders.

This type of work has already been carried out by Lancashire Police for many years now. Officers have created strong relationships with local businesses to help reduce retail crime in their store.

Op Vulture entails:

Police attendance at the scene for retail crime will be prioritised in the following circumstances:

1. Where violence has been used
2. Where an offender has been detained
3. Where evidence needs to be promptly secure which can only be done in person by police personnel (e.g., securing forensic evidence)

Exploring all reasonable lines of enquiry - This applies to all reported crimes whether officers attend at the scene in an emergency situation, on a delayed response or as a desk-based investigation.

Prolific or repeat offenders - a proactive approach to identify and target repeat or prolific offenders so that long term plans can be put in place.

Retailer guidance - The ASB, Prevention and Problem-Solving Command has created a Retail Crime Pack



TARGETING DANGEROUS DRIVERS

Targeting dangerous drivers is one of the Commissioner's Fighting Crime Plan priorities as it comes up time and time again as a huge concern for our communities.

Over the last twelve months, much progress has been made in making our roads as safe as we can for everyone, whilst proactively targeting offenders.

As well as those who put others at risk on the road network, this also includes anyone who uses our roads for criminal means, such as drug dealing and other organised crime, all of which puts the public at risk and damages communities.

Road Traffic Collisions continue to trend downwards with a year end to 2023 showing reductions in fatal, serious and slight injury collisions compared to 2022.

The message is clear, if you're a criminal using the roads, or you recklessly put yourself or others at risk, whether on our motorways, town, or country roads, you'll be stopped and feel the full force of the law.

New road policing unit and road crime team

In 2023, a dedicated Roads Policing Unit and a Road Crime Team were launched, both of which have proved highly successful in targeting dangerous drivers and the criminals who use Lancashire's roads to undertake serious crime.

Lancashire Constabulary's roads policing department underwent a

major re-model, which resulted in the creation of the two new teams. The Roads Crime Team was set up solely to tackle offences such as drug-couriering, money laundering, burglary, human trafficking and other serious offences where the road network may be used.

This is aligned to Serious Organised Crime tasking to better target serious organised criminals using our road networks. To date, this team has been successfully tasked and seized over £1m in cash and significant quantities of drugs, making our roads a hostile environment for criminals who risk jail time as well as losing their ill-gotten gains.

The second of the new teams created is the Roads Policing Unit (RPU), which is dedicated to patrolling Lancashire's roads and dealing with 'fatal five' offences such as speeding and drink or drug-driving, as well as attending scenes of serious and fatal collisions.

Thanks to the Government's uplift programme, the Constabulary now has dedicated officers in two teams, both with a clear focus on

targeting dangerous drivers, which is already yielding results with seized cash, cars and drugs, and arrests for serious offences such as drink and drug driving.

Since the implementation of the unit in June 2023 the team have:

- Made **390** arrests
- Recovered **171** stolen vehicles
- Searched **1244** people under powers and grounds under PACE legislation
- Searched **759** vehicles under powers and grounds under PACE legislation
- Inputted **589** intelligence entries on people and vehicles
- Stopped **467** vehicles using with pre-emptive tactics
- Seized **£768,967** cash from offenders
- Seized **£7.4m** worth of drugs
- Made **3,687** safety camera van deployments
- Delivered **42,109** diversionary courses



Op Snap

Whilst we are putting more officers on the streets, we know that our officers can't be everywhere and see everything. Op Snap sees members of the public helping in the fight against dangerous driving, with an online portal for the public to upload digital footage of suspected offences.

4,022 digital submissions from the public reviewed under OpSnap

Taken action in response to **57%** of OpSnap submissions from the public, leading to the completion of over **600** training courses, issuing of **300** fixed penalty notices and prosecution of **200** individuals

Drink and Drug Driving

Those who recklessly drive under the influence of drugs, whether illicit or prescribed, taken without heading the cautions in the guidelines, put their loved ones and other road users at avoidable risk and need to be aware officers will be out across Lancashire, looking for them. The same applies to alcohol.

Together with Lancashire Constabulary and Lancashire's Combatting Drugs Partnerships, in December 2023, the Commissioner launched a new campaign focusing on the dangers of drug driving, encouraging offenders to 'get help or get caught'.

The launch coincided with the Constabulary's annual drug and drink driving enforcement campaign in the run up to the festive period, seeing roadside drug tests and breathalysers being carried out daily across the county.

In a bid to educate drivers about the dangers of drug driving, a multi media campaign was launched in Lancashire across billboards, beer mats, posters, radio ads and social media to warn about the effects of drug driving and to signpost people for help through Talk to Frank and urging people to contact Crimestoppers if they suspect anyone is driving impaired.





Op Vertebrae

In July 2023, the Commissioner joined officers on Operation Vertebrae, focusing on targeting dangerous drivers around the M6 corridor.

He saw first-hand the vehicle stops and action taken on a number of commercial and public vehicles, for offences including speeding, drink and drug driving, illegal weight and dangerous loads that put other road users at risk.

This type of intelligence led policing builds on the commitment of our safer roads teams all year round. It makes our road network safer and ensures those who drive dangerously and put themselves and others at risk understand that we will stop them.



Op Virage

In March 2023, the Office secured £93,000 from the Department for Transport for a Lancashire Road Policing Pilot

Funding will support Op Virage, Lancashire's drink / drug driving campaign and further equipment to support enforcement.

Here in Lancashire, we take a zero-tolerance approach to those driving impaired, it's a huge issue on the nation's roads and causes chaos and tragedy.

To ensure we are proactively targeting those drivers where intelligence shows they are a risk to themselves and others, Op Virage is aimed at utilising this information to best target those posing a threat from driving impaired.

Identified through public and police reports, and then risk assessed, these are then tasked out and help use resources in the most efficient way.

This includes utilising technology to ensure intelligence is quickly put into police systems, whilst out and about in communities, updating other officers.

Lancashire Road Safety Partnership

The Lancashire Road Safety Partnership is the coordinating body for Lancashire, Blackburn with Darwen and Blackpool which works collaboratively to deliver a safe systems approach in Lancashire to reduce deaths and injuries and make our roads safer. It also supports the effective coordination, and delivery of safer roads activity across Lancashire.

The Terms of Reference for the Partnership have been reviewed and updated during 2023/24, with the creation of a Lancashire Road Safety Delivery Group.

The Partnership held four meetings, chaired by Deputy Police and Crime Commissioner Andy Pratt MBE.



SUPPORTING RURAL COMMUNITIES

Rural crime can ruin lives and destroy livelihoods, presenting these areas with unique challenges that policing needs to tackle.

The Commissioner continues to support the Constabulary's dedicated rural policing teams as they proactively tackle rural crime and protect the 74% of the county that is classified as rural.



Through partnership working, Lancashire Constabulary have had some excellent results cracking down on offenders who attempt to exploit rural areas to ensure that residents in rural areas rightly feel as safe as those in our larger towns and cities.

Rural Task Forces

The dedicated rural taskforces target the issues that matter most to rural communities. Including machinery theft, rural, wildlife and heritage crime.

Launch of new Fylde Task Force

In January 2024, the number of rural taskforces serving our rural communities was increased with a

new team dedicated to the Fylde area. The new team consists of a Sergeant and six police officers, who provide extra resources to target, disrupt and address crime in rural communities.

These officers are a great asset to the rural communities, strengthening relationships and intelligence gathering whilst addressing and disrupting offenders.

Making sure that our rural areas receive the policing support they need is something the Commissioner is passionate about and he is delighted to see this new additional team addressing crimes committed in rural Fylde.

Our rural taskforces continue delivering dedicated, targeted policing that engages with rural communities, and the results they continue to deliver is testament to all their hard work. The Commissioner is pleased that by strengthening the capacity of these teams across Lancashire, we will be able to continue taking the fight to criminals in our rural areas.

National Rural Crime Week 2023

During National Rural Crime Week in September 2023, rural task forces joined with partner agencies, proactively targeting offenders.

Working hand in hand with the Driver Vehicle Standards Agency (DVSA) and Lancashire Police Stolen Vehicle Intelligence Unit in key point of rural Lancashire, officers stopped vehicles passing through checkpoints to ensure they had the right documents, including tax and insurance. In

143

Arrests

206

Stop Searches

156

Traffic Offence Reports

*July 23 to March 2024



South rural taskforce boosted through Safer Lancashire Neighbourhoods Fund grant

Officers from the South Rural Task Force received £8.5K in funding to deter thieves from disrupting our rural communities across South Lancashire.

The Commissioner provided the investment through the Police Innovation strand of his Safer Lancashire Neighbourhoods Fund, to support the fantastic work being done to protect rural communities and ensure every area of Lancashire can feel safe and protected.

The team, which covers rural areas of Preston, Chorley, South Ribble and West Lancashire applied for funding to purchase additional state-of-the-art marking equipment.

The funding provided three new Pryor security marking machines which officers use to mark vehicles, machinery and equipment in rural communities, making them less attractive to thieves and also enabling them to be identified should they be stolen and later recovered.

Items marked by the machines also have a tamper-resistant label warning potential thieves that the property has been permanently marked.



SUPPORTING VICTIMS

The Commissioner holds the responsibility for the commissioning of services for victims of crime.

Supporting victims is at the heart of everything we do and cutting crime, means fewer victims.

Lancashire Victim Services (LVS)

The Commissioner awarded a £13m contract to Victim Support in December 2021 to ensure expert, dedicated support for victims of crime across Lancashire, delivered under the Lancashire Victim Services Brand from 2022 to 2027.

Lancashire Victim Services (LVS) offer support following any type of crime, but the overall contract value includes an additional £2.5m investment from the Commissioner's budget to ensure that specialist, face to face services are available for victims of domestic abuse and sexual violence as well as young victims of crime under the age of 18.

Over the past year, Lancashire Victim Services, received more than 50K referrals, with more than 8.5K people receiving support, many for the most serious types of crime including domestic abuse and sexual violence.

The service's performance is reviewed through quarterly review meetings chaired by Deputy PCC Andy Pratt MBE to ensure that victims of crime can access high

quality, expert support in a way that works best for them.

The impact crime can have on people's lives can't be underestimated and ensuring that victims can access specialist support where and when they need it most is crucial.

The LVS team is passionate about helping people affected by crime to recover and move forward and the Commissioner is confident that their experts have the knowledge, skills and dedication to make a real difference to people across Lancashire.

Client Testimonial:

My Independent Sexual Violence Advocate reassured me that I would be believed and gave me confidence when in court. I was worried as the trial was approaching but my ISVA was there for me every step of the way and was always available for any questions or any concerns I had on the run up to court to keep my mind at rest. I do not think I could have gone through any of it without the support from my ISVA."

50,442

Referrals for support

9,112

Victims receiving support

1,594

Young victims supported

15,284

Needs assessments

“ Our message to anyone affected by crime is simple: If you need someone to talk to, we are here to help. The funding we receive from the Police and Crime Commissioner means that we can support people in moving forward and recovering from often traumatic experiences. Seeing the positive impact our support has on people's lives is what spurs us on to provide the best possible service to anyone who needs our help.” ”

Claire Powell, Area Manager, Lancashire Victim Services

CASE STUDY

Anvi's story

Anvi* was referred to Lancashire Victim Services following a report of rape. At the time of the referral, Anvi was unsure of the support which could be offered to her and did not know anything about the criminal justice system.

Anvi's Independent Sexual Violence Advocate (ISVA) supported her throughout, keeping her informed of the process and made sure she understood each step within the criminal justice system.

The alleged perpetrator was charged with multiple offences of sexual violence and a trial date was set.

Anvi's ISVA offered continuous support and advocacy to ensure her voice was heard and that she was kept fully updated with progress.

Anvi's ISVA was allowed to sit with her during cross-examination in court. The perpetrator in the case was found guilty on all counts and received a lengthy prison sentence.

Since the sentencing, Anvi's ISVA has continued to support her, helping her with a referral for counselling and to help her become more confident in going out and pursuing new hobbies.

*name changed to protect identity

COMMUNICATIONS AND ENGAGEMENT

A key part of the Commissioner's role is to give communities a stronger voice, and improve local relationships through building confidence and restoring trust.

Good engagement and effective communications are essential to ensuring that the public and other stakeholders have an effective say in how their communities are policed, whilst understanding the challenges of modern policing.

The Commissioner takes pride in being both visible and accessible to the public, with a significant amount of my time committed to attending community meetings and events, alongside a monthly 'Call the Commissioner' slot on BBC Radio Lancashire.

He continues to put a real focus on the quality of his digital engagement work, reaching a record number of residents through Facebook and updating users on his work through In the Know.

Responded to **1,241** pieces of correspondence from the public, **90%** of which was actioned within two weeks.

Attended **247** external meetings, including **37** public engagements

10 appearances on BBC Radio Lancashire 'Call the Commissioner'

83 press releases issued

Commented in **65** Constabulary press releases

72 media interviews/enquires

346 pieces of printed media coverage and **1,530+** pieces of online coverage

35 videos published on National World news website

Social Media



Facebook

16,401 followers (+687)
Reach 906,364 (+95%)



X

7,292 followers (-26)



Instagram

1,351 followers (+152)
Reach - 80,115 (+106%)



Website page view

50,155



In the Know

86,417 members (+2860)



NextDoor

207,179 members (+10,390)

Stakeholders

24 newsletters were issued to MPs, council leaders, county councillors and key partners to update them on the work of the Office and the delivery of the Police and Crime Plan.

Consultations

More than 3,000 people responded to the Commissioner's budget survey, showing support for Lancashire Constabulary to receive more funding to deliver investments in cutting and preventing crime, protecting the vulnerable, and supporting victims of crime across the county. His budget proposals gained cross-party support and a leaflet was sent to 675K residents across Lancashire, outlining his investment in Fighting Crime and explaining what resident's council tax is delivering within policing.

Events

The Commissioner was pleased to open the Cyber Protect Conference in Preston in October 2023. Hosted by Lancashire Police's Cyber Unit during Cyber Security Awareness Month, aimed to advise Small and Medium Enterprises (SMEs) on the importance of cyber security and protection.

In March 2024 he also convened senior stakeholders from across the public and private sectors to discuss tackling cyber security, and keeping people and businesses safer online.

The Commissioner took questions from residents during a public meeting held by Bacup Business Association in August 2023 to hear from residents about the key issues they feel they are facing in their town and discuss how the police can better support business owners.

He was also proud to once again join the parade and open Blackpool Pride during Summer 2023, sponsoring the event through Lancashire Victim Services who he commissions to support victims of crime within our LGBTQ+ community.

POLICE



GOVERNANCE AND ACCOUNTABILITY

The Commissioner has an integral role in holding the Chief Constable to account and continues to work to provide scrutiny and transparency over a broad range of police functions and decisions.

As the public's voice in policing, it is equally important that he publishes information for full transparency.

Over the past 12 months, the Commissioner has:

Attended five Police and Crime Panel meetings where members scrutinised and supported his work

Made **51 formal decisions** and published them.

Had **24 weekly one-to-one meetings with the Chief Constable**

Held **six formal Strategic Scrutiny and Accountability Board meetings** where he questioned and challenged the Chief Constable and his Chief Officer Team.

The Office held **four Joint Audit and Ethics Committee (JAEC) meetings** focusing on governance and risk management

The Office held **four Stop and Search/Use of Force continuous improvement Panels**

The Office responded to **72 Freedom of Information requests**

The Office responded to **17 Subject Access Requests**

The Office Administered **one Police Appeal Tribunal**

The Office completed **92 reviews in relation to police complaints**. During 2023/24 the administration of the Reviews of Police Complaints undertaken by the Office and inspected by the Internal Audit Team, receiving substantial assurance.

The Office entered into **four collaboration agreements**

Following recent changes to the Police Misconduct Regulations, the Office has commenced the recruitment of **Legally Qualified Persons and Independent Panel Members** to sit on Police Misconduct Hearings.

Appointment of new Chief Constable

In January 2024, the Commissioner began the process to recruit a new Chief Constable for Lancashire following the announcement of Chief Constable Chris Rowley's retirement.



Following a vigorous process, Sacha Hatchett, who was Deputy Chief Constable of Lancashire Constabulary, was selected as his preferred candidate.

Sacha is a highly competent leader, experienced in operational command as well as strategic leadership, who leads from the front and above all shares his determination and passion to see criminals brought to justice, more visible policing on our streets and the highest professional standards upheld.

The Commissioner wants Lancashire to have a reputation as the most pro-active, crime fighting force in the Country that relentlessly takes the fight to criminals, and over her career and her time in Lancashire, Sacha has proven that she knows how to step up these efforts.



The Commissioner is confident she can keep up the momentum and build on the foundations already laid to deliver on the priorities set out in his Fighting Crime Plan. This includes a highly visible presence on our streets, with Officers who are seen as figures of authority and respect – ultimately reducing the number of victims, making people feel safer and improving public confidence.

Independent Report into Nicola Bulley case

In November 2023, the Commissioner published the Independent External Review of Lancashire Constabulary's Operational Response to the widely publicised case of missing person Nicola Bulley.

The review, commissioned in February 2023, and led by the College of Policing, provided insight into the effectiveness of the Constabulary's response over the period Nicola Bulley was missing in early 2023, which saw unprecedented levels of mainstream and social media interest in the case.

Sadly, Nicola's body was subsequently found in the river Wyre about a mile from where she was first reported missing. At the inquest, the senior coroner for Lancashire ruled that Nicola Bulley died an accidental death.

In completing this review, the College examined more than 350 documents; interviewed more than 70 key people from Lancashire Constabulary; and gained insight from 30 subject matter experts outside of the Constabulary, including those from the media.

The report includes a series of conclusions and recommendations for Lancashire Constabulary and wider policing. It offers best practice in how high-profile cases can be best investigated and communicated under such spotlight and scrutiny, highlighting the importance of leadership command structures, declaration of critical incidents and resilience within police communications.

Key findings of the report include:

The police investigation and search were very well conducted and resourced by Lancashire Constabulary

The decision not to call the investigation a critical incident, despite it meeting the national definition, led to several challenges

Media handling and communication of information to the public, and the management of this by the leadership team, led to a breakdown of public confidence

Despite being lawful, the release of personal details regarding Nicola was avoidable and unnecessary

The relationship between police forces and mainstream media needs to be rebuilt

None of the findings would have materially affected the outcome of the search or investigation.

Independent Custody Visitors

The Independent Custody Visiting (ICV) Scheme, overseen by the Office, involves dedicated volunteers who conduct visits to police stations. Their purpose is to assess the well-being of individuals held in police custody, examine the conditions of their confinement, and ensure that their legal rights are upheld.

In the timeframe spanning from April 1, 2023, to March 31, 2024, a total of 158 ICV visits were carried out across Lancashire's four operational custody suites: Blackpool, Blackburn, Preston, and Lancaster. Within this period, ICVs conducted 748 visits to detainees, actively monitoring their well-being and conditions throughout their time in custody.

During 2023/24 the administration and effectiveness of the Independent Custody Scheme was inspected by the Internal Audit Team and received substantial assurance.

Complaints against the Chief Constable

The Commissioner is responsible for dealing with complaints, conduct matters, death and serious injury matters and non-police reform act misconduct or gross misconduct matters that involve the Chief Constable of Lancashire Constabulary.

Through his Office, the Commissioner take steps to resolve and where appropriate, investigate the complaint. When concluded, the complainant is informed of the outcome, along with a clear rationale as to how and why that decision has been reached. To ensure openness and transparency, the complainant is also advised of a right of appeal to the IOPC if they disagree with the outcome.

In 2023/24 the Office dealt with eight complaints against the Chief Constable – none of which were upheld or met the criteria to be investigated.

Custody Detention Scrutiny Panel

During the year, the Commissioner's Office established a Custody Detention Scrutiny Panel.

The primary objective of the panel is to independently:

- assess and report on detention and custody processes.
- review and advise on matters of disproportionality; and
- assist in generating a transparent product suitable for public consideration at the end of each annual Panel cycle.

The panel is made up of a group of local people selected from across the policing area, to represent the local communities in conversations with police officers and staff actively involved in the detention and custody environments.

The panel will be given unprecedented access to material retained by the police in order to objectively and independently review matters of disproportionality and police/detainee behaviour in the context of legislation, guidance, policy and procedure.

The panel will produce regular reports that will be made available to the wider public in order to help improve trust and confidence in policing.



EFFICIENT AND EFFECTIVE POLICING

His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Report

During 2023, Lancashire Constabulary were inspected by HMICFRS on Serious and Organised Crime (SOC) who recognised the Constabulary as being 'Good'.

HMICFRS recognised two areas of innovative practice of the Constabulary: the use of 4P plans; to pursue offenders through prosecution and disruption; to prepare for when SOC occurs and mitigate impact; to protect individuals, organisations and systems; and to prevent people from engaging in SOC, driven by a network of lead responsible officers (LRO's); and the approach to tackling exploitation linked to modern slavery and human trafficking.

Lancashire Constabulary continues to be one of the top performing forces in the country with the latest 2021/22 HMICFRS PEEL Inspection recognising the Constabulary as a good force that engages with the public and plans for the future effectively, managing finances well and protects the public of Lancashire from the most serious of offenders.

The report made a special mention of the force's successful problem-solving approach to reduce rural crime and prevent antisocial behaviour.

Problem Solving Awards Awards

The 5th annual Problem Solving Awards took place in November 2023, showcasing the best examples of problem-solving taking place in Lancashire and sharing best practice.

The Problem-Solving Awards rightly celebrate some of the many ways that officers and staff across Lancashire Constabulary are proactively taking the fight to criminals and finding new ways to work alongside partners to the priorities in the Commissioner's Fighting Crime Plan.

Ahead of the event, over 40 nominations were submitted from police officers and staff to a panel of academic partners from Edge Hill University, Lancaster University and University of Central Lancashire. These nominations were marked and the winners of seven specific categories were chosen.

The seven categories were neighbourhood policing, investigations, partnership working, fighting crime, business support

and volunteers, student officers and Operation Centurion which has a focus on anti-social behaviour.

At the event held at Ribby Hall Village, the seven category winners presented their submissions to over 180 peers, stakeholders and a panel of judges including Chief Constable Chris Rowley, Assistant Chief Constable Russ Procter, Lancashire Police and Crime Commissioner Andrew Snowden, Sylvia Chenery, Lanpac Chairman David Smith and the Chief Executive of Blackpool Council Neil Jack.

The winning submission was Operation Morano, a multi-agency operation, which demonstrated excellence in partnership working to tackling and preventing anti-social behaviour and criminality in the Skelmersdale area.

The overall winner of the Problem Orientated Policing Award 2023 will now represent Lancashire Constabulary at the National Problem-Solving Awards, called the Tilley Awards in 2024.



Strategic Policing Requirement (SPR)

A revised version of the SPR was published in February 2023 which provided strengthened detail around the action required from policing at the local and regional level to the critical national threats.

The 2023 SPR sets out seven identified national threats. These are: Serious and Organised Crime (SOC); Terrorism; Cyber; Child Sexual Abuse; Public Disorder and Civil Emergencies. These remain from the 2015 version with the addition in 2023 of Violence Against Women and Girls (VAWG).

The Commissioner is confident he has given due regard to the seven threat areas identified in his role of holding the Chief Constable to account. Violence against women and girls, while not previously contained in the SPR, nonetheless is a key issue that is reflected in his Fighting Crime Plan, and which is included in this report.

Estates and Infrastructure

In 2023/2024 the Estates and Facilities Management (EFM) Team has continued to drive forward its strategic programme of improvements to the Constabulary estate and assets. Supported by the Commissioner's drive and focus on developing a modern, fit for purpose policing estate, including additional financial support to deliver the Capital Programme.

The five-year Capital Programme has been refined to focus on critical and priority works, which will be informed by updated condition surveys in 2024/2025.

The EFM Team has this year delivered key phases of some of its critical enabling infrastructure schemes:

New police station for Chorley

In July 2023, acquisition of the former Runshaw College on Euxton Lane at Chorley took place, to enable the creation of a new police station for Chorley. The scheme has been awarded and design phases have commenced in early 2024.

The new site will provide a base for the delivery of policing services to the community including local neighbourhood policing teams, immediate response officers and teams which are currently based at the existing police station in Chorley town centre.

Additionally, it will also accommodate the Road Policing Unit, Safer Roads Unit, Long Term Storage and will have agile workspace and shared meeting space.

The site marks a significant investment for the force and its officers and staff, and will cost in the region of £18M. Enabling works commence June 2024 with main construction starting September 2024. Completion is scheduled for July 2025 with full occupancy by September 2025.

Once completed next year, the site will have a positive impact on policing in the area, and support the fantastic work officers and staff do, around the clock, to keep people safe.

Progress on Pendle Police Station

Over the past twelve months, the final design and tender award was completed for the new police station at Pendle for the East Division. Planning pre-conditions were formally approved and works commenced on site in February 2024.

In March 2024, the Commissioner was delighted to hold a groundbreaking ceremony at the new site of Pendle Police Station, which has been many years in the planning. The new state-of-the-art station is set to replace the dated stations in Colne and Nelson, futureproofing police infrastructure in the area, giving officers the resources to best keep the community safe.

Willmott Dixon have been chosen to deliver the site, which will be operational within the next two years and will host policing teams including response and neighbourhood policing, investigations, targeting and more. There will also be a front counter, maintaining the service for Pendle as part of the Commissioner's commitment that every borough will have a police station open to the public.

Construction work is scheduled for completion in September 2025, with full occupancy by November 2025.

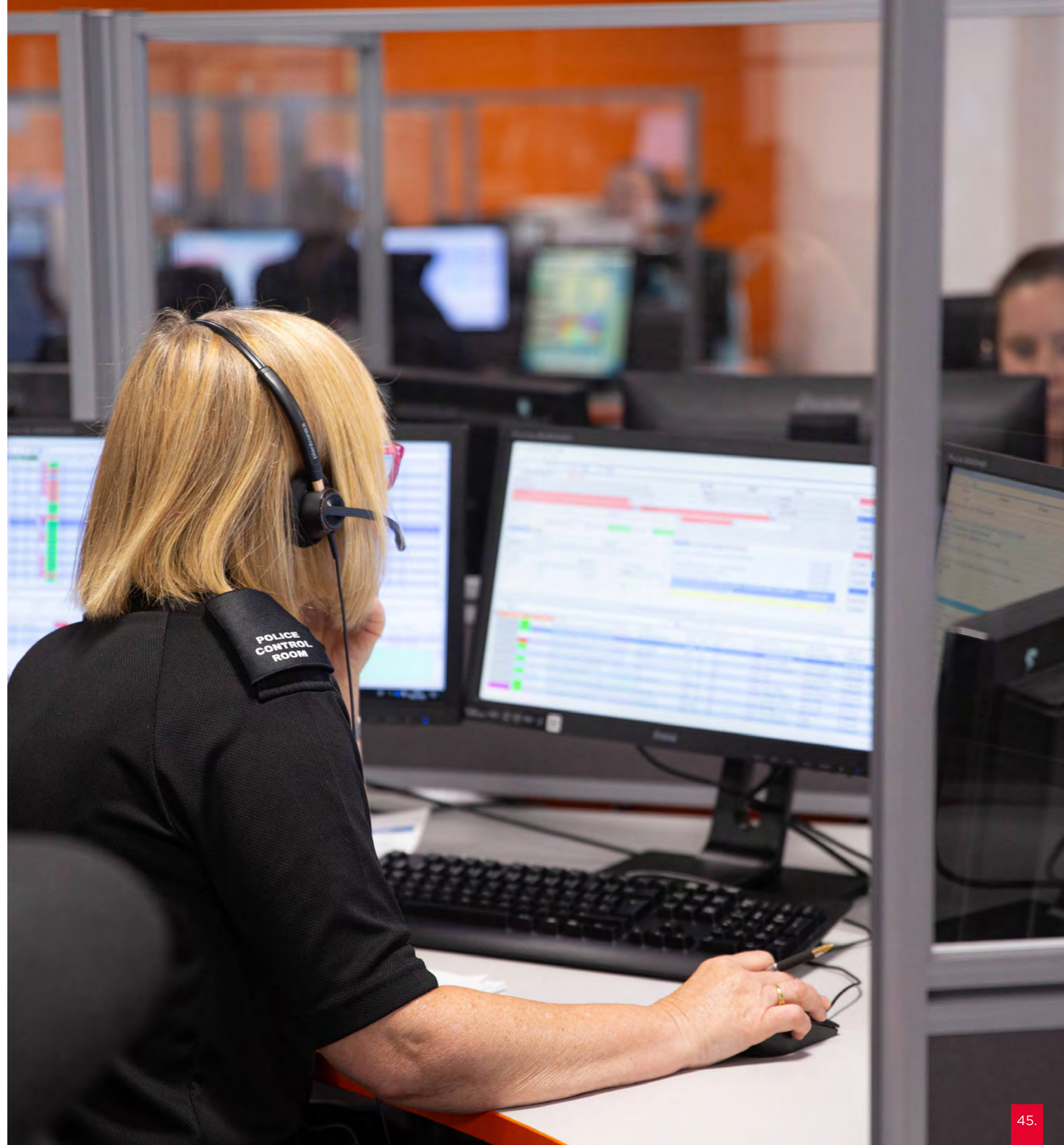
HQ Redevelopment - Critical Policing Infrastructure Programme (CPIP)

After announcing plans for a new £75m investment to redevelop the Lancashire Constabulary Headquarters site in Hutton, South Ribble, the Commissioner was pleased that in January 2024, the blueprint for the scheme was given full planning permission.

Covering the Main HQ site on Saunders Lane, and nearby facilities on Lindle Lane which house the Constabulary's dogs and horses, the transformation in the plans to redevelop the sites will enable the replacement of buildings that are no longer safe or fit for purpose for modern day policing. Once completed they will also allow improved security, training and future proofed fleet facilities.

To take the fight to criminals and deliver the best possible service, it is vital that police and staff working around the clock to keep people safe, are given the right infrastructure to enable the most efficient, effective and cutting-edge ways of working.

Over the past 12 months there has been full planning submission, site surveys and maturing of design plans at the Saunders and Lindle Lane. A contractor award will take place in May 2024, ready for works to commence on site early in 2025.



PARTNERSHIPS AND COLLABORATION

The Office is involved in a range of partnerships at local, regional and national level to help deliver an efficient and effective policing service.

The Commissioner has a key role in the criminal justice and community safety landscape, and in leading 'public health' approaches to tackling the underlying causes of crime.

Through bringing together community safety and criminal justice partners, the Commissioner helps to ensure local priorities are joined up.

Serious Violence Duty

The Serious Violence Duty (the Duty) came into force on 31st January 2023 through the Police, Crime, Sentencing and Courts Act 2022.

The Duty ensures serious violence is a priority for Community Safety Partnerships (CSPs) and requires Specified Authorities to collaborate to prevent and reduce serious violence.

The statutory guidance states Police and Crime Commissioners have an important role to play as lead convener for local partner agencies as they are responsible for the totality of policing in their area, as well as services for victims of crime.

The Home Office provided funding to Police and Crime Commissioner's to support the delivery of the duty.

For 2023/2024 Lancashire received £345,603.43.

The Office developed Lancashire's Response to the Serious Violence Duty – this proposal was signed off by all specified and relevant authorities in April 2023.

The OPCC Chief Executive chairs the Lancashire Serious Violence and Community Safety Board - the Commissioner's convening forum. The inaugural meeting was held in December 2023.

Lancashire Violence Reduction Network (LVRN)

The Commissioner has continued to work closely with the Lancashire Violence Reduction Network (LVRN) which he secured ongoing funding for until 2025, aiming to prevent and reduce violent crime across Lancashire.

The LVRN brings together partners across policing, local government, education, health and a range of other organisations ensuring there is a joined-up approach to addressing violent crime,

engaging in preventative work and also supporting Lancashire Constabulary in operational enforcement to address hot spots and put offenders behind bars.

We are about to enter the 5th year of our collaborative work on the Violence Reduction Network, and the end of our fifth year Strategy.

Some of the highlights of the last 12 months include the launch of the Champions mentorship programme which is now supporting children all over the county age 10-25 to divert them from crime and focus on their positive life chances. The Emergency Department Navigator service has been devolved to the local ownership of each hospital trust and we've developed a greater understanding of the health data which allows us to target unreported violent crime in hotspot locations.

Whilst we have much to celebrate in our joint work across communities and with our partners, there remain significant challenges with knife crime and violence. The LVRN now have a focus on the work of the specified and relevant authorities under the Serious Violence Duty.



As agencies named in the Duty, there is now a statutory responsibility to share information and work better together to tackle those social inequalities which we know drive violent crime in Lancashire.

LVRN in numbers

Trauma Informed training delivered to over **5,100** professionals

Support provided to **2,814** children and young people who were at risk or involved in violence

Engaged with **127** people in prisons through educational workshops and training

Funded almost **20,000** hours of additional policing activity in hotspot areas across Lancashire

Recovered over **2,200** knives off the streets as part of work with Lancashire Constabulary for Operation Sceptre

Lancashire Criminal Justice Board (LCJB)

Deputy PCC Andy Pratt MBE continued his role as Chair of the Lancashire Criminal Justice Board, bringing together criminal justice organisations at police force area

level to support joint working and improve services. The purpose and vision of the LCJB is to reduce crime, harm and risk by increasing the efficiency and credibility of the Criminal Justice System and therefore ensuring better outcomes for victims. In 2023 the LCJB worked with the Office to compile and share a stakeholder newsletter to increase knowledge and understanding of their work.

Community Safety Partnerships (CSPs)

The Office attends Community Safety Partnership (CSP) meetings across Lancashire to share intelligence and look at better ways of working together across a range of agencies to tackle local issues.

The Office chairs a monthly CSP tactical sub group which brings together all CSPs across Lancashire to discuss upcoming issues, identify opportunities to work collaboratively and share best practice.

Four CSPs have been funded through the Commissioner's Safer Lancashire Neighbourhoods Fund in 2023/2024.

Crimestoppers

For 36 years, Crimestoppers have provided the public with an anonymous service to report crime, and over the past 12 months, Lancashire continued to see record numbers of reports into the charity, thanks largely to high profile campaigns such as Op Warrior.

Most ever reports from the North West Region 35,473

10.3% increase in reports in Lancashire compared to last year

Record year for reports in Lancashire, first time over 8000

Record year for website views in Lancashire

Most ever views of the Fearless website and reports from Lancashire

Crimestoppers' work is one of trust and partnership with the community, giving them the opportunity and a voice to help make their community safer, which has the Commissioner's full support.



Pan Lancashire Drug and Alcohol Alliance

In July 2023, Deputy Police and Crime Commissioner Andy Pratt MBE brought together the county's three Combating Drugs Partnerships (CDPs) for the first meeting of a Lancashire wide alliance, in a boost for tackling substance misuse.

Discussions included how all partners and areas can work together to share expertise and best practice from the County Council and two unitary authorities, breaking up drug supply chains, improving support and challenging perceptions around drug use.

“Our national 10-year Drugs Strategy: From Harm to Hope, set out an ambition to reduce drug-related crime, harms, deaths and use. Local Combating Drugs Partnerships are the engine rooms for delivering this on the ground and making a difference to individuals and communities.

Lancashire Police Museum

The Lancashire Police Museum is a partnership between Lancashire Constabulary, the Office of the Police and Crime Commissioner and the Duchy of Lancaster.

In the last twelve months, over 25,000 people have visited the Police Museum, housed in a former prison wing at the historic Lancaster Castle.

This includes 1,860 being educational visitors, from nursery age children to adult groups such as the University of the Third Age. The Museum has an ever-growing repertoire of exhibits and continues to hold events for visitors, specifically with a focus on extra activities during school holidays such as craft workshops.

It is encouraging to see people of all ages exploring, learning and enjoying the history of policing in Lancashire. The museum remains a valuable tool in ongoing work to build public understanding, trust, and knowledge of the work of Lancashire Constabulary.

Due to the increasing demand and rise in popularity, the Museum was a finalist in the Lancashire Tourism Awards 2023 in the ‘Best Visitor Attraction’ category.

National Portfolio

As the national Lead Commissioner for Technology and Digital, working with the Home Office, National Police Chief's Council and others, the Commissioner has worked to improve policing through better use of technology, digital capabilities and data.

The Commissioner is also Chair of the North West Cyber Resilience Centre, Director of the Police Digital Service and sits on key national bodies such as the Public Safety Commissioning Board and the Strategic Change and Investment Board at the Home Office.

These strategic roles ensure the Commissioner can bring best practice and knowledge back to Lancashire Constabulary, and policing across Lancashire.

“It’s great to see the creation of Pan Lancashire Drug and Alcohol Alliance. I will be speaking to the Alliance about their goal to come together in the mission to combat illicit drug use as part of a multi-agency response, based on local priorities, to deliver the national plan.”

Rachael Millar, Head of the Government's Joint Combating Drug Unit



FINANCES AND RESOURCES

The Commissioner's has worked closely with the Chief Constable and his senior leadership team to understand the operational needs and financial pressures of Lancashire Constabulary for the year ahead.

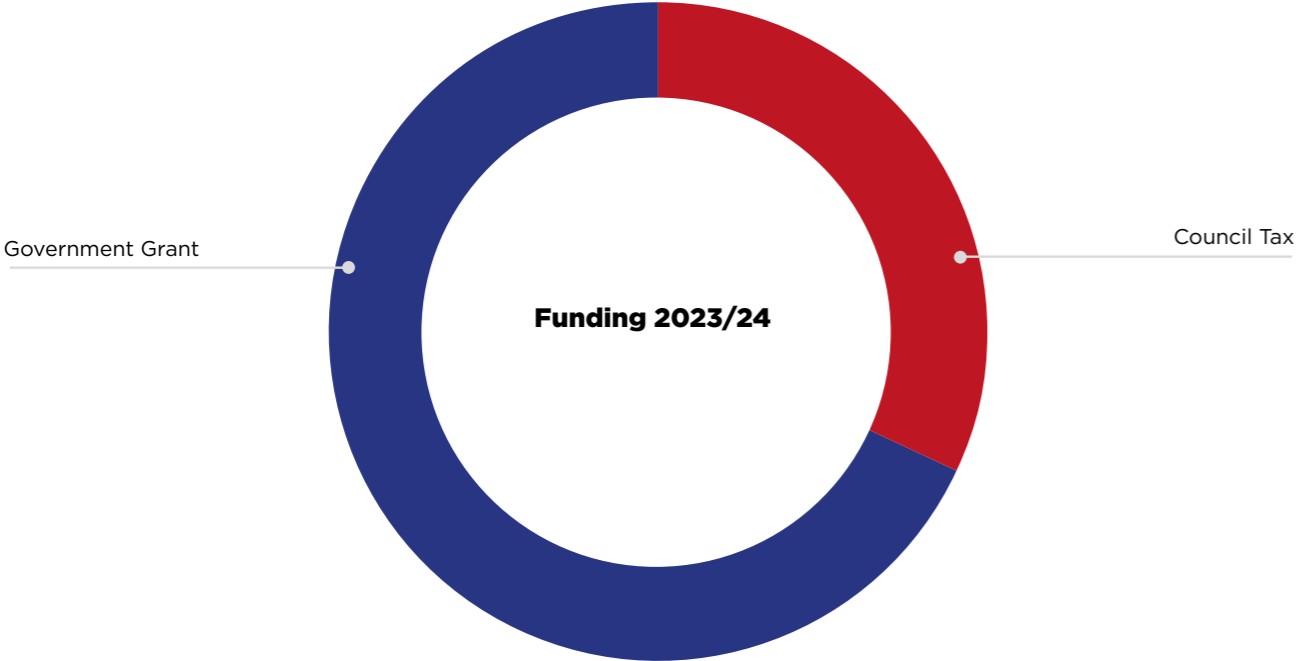
Revenue Budget

The 2023/24 revenue budget for was set at £356m in February 2023. The position at 31 March 2024 is set out here:



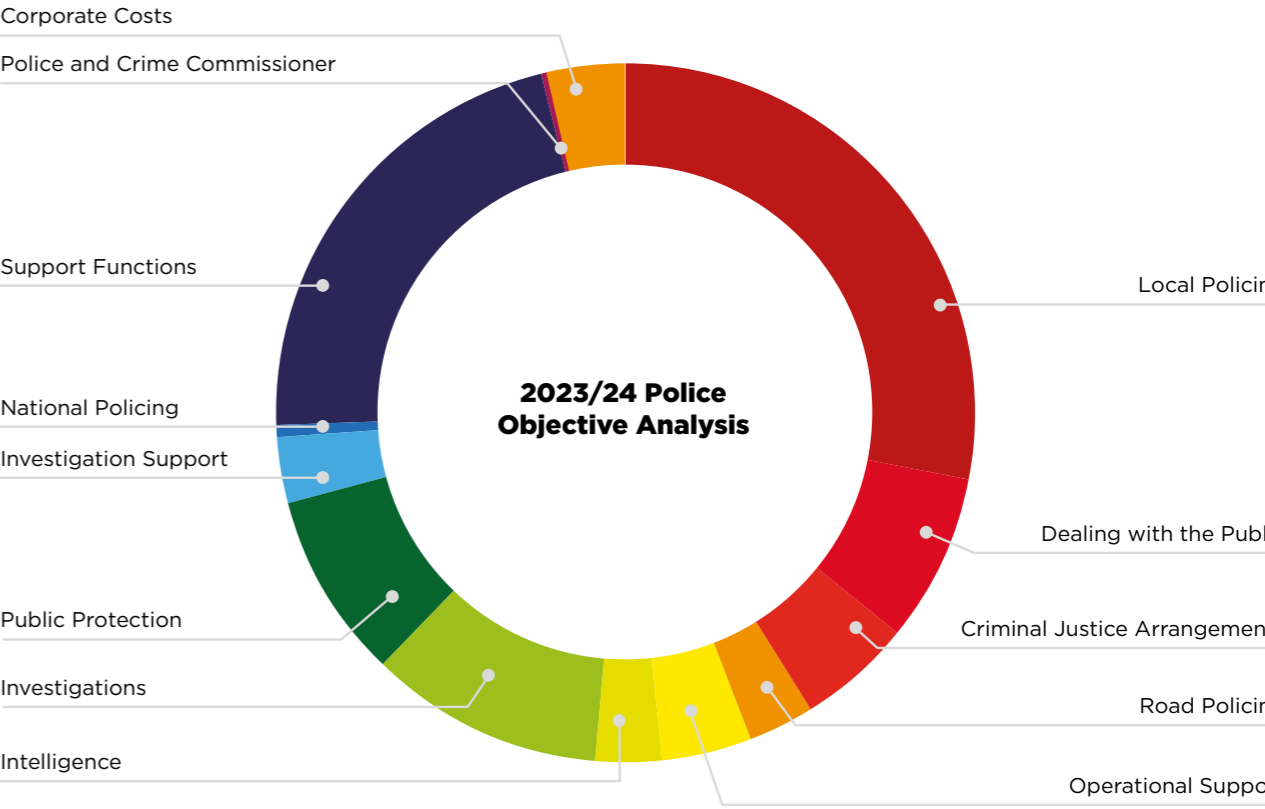
	Budget	Spend	Variance	
	£m	£m	£m	%
Chief Constable:				
Pay costs	283.310	283.956	0.646	0.23
ACC Territorial Operations	7.679	8.251	0.572	7.45
ACC Crime	3.582	4.196	0.614	17.14
ACC People and Specialist Uniform Operations	4.886	5.108	0.222	4.54
Chief Operating Officer	32.834	31.704	-1.130	-3.44
Deputy Chief Constable	1.363	1.544	0.181	13.28
Sub total	333.654	334.765	1.105	0.33
Non-DFM budget	9.295	7.550	-1.745	-18.77
Total Constabulary Budget				
	342.949	342.309	-0.640	-0.19
PCC:				
Office of the PCC	1.621	1.592	-0.029	-1.79
Communications	0.126	0.129	0.003	2.38
Fighting Crime	0.739	0.779	0.040	5.41
Victim and Domestic Abuse services	0.560	0.560	0	0
Sub total	3.046	3.060	0.014	0.46
Non-DFM	9.933	9.603	-0.330	-3.32
Total PCC				
	12.979	12.663	-0.316	-2.43
TOTAL BUDGET				
	355.928	354.972	-0.956	-0.27

Funding 2022/23		
	£	%
Government Grant	239,926,527	67%
Council Tax	116,001,208	33%
Income	338.242m	



Capital investment	
A total of £18.768m has been spent on capital projects in this year:	£m
IT Strategy	5.610
Estate	5.897
Vehicle Replacement Programme	6.863
Other schemes	0.398
Total:	18.768

What the money is spent on	
	%
Local Policing	25.03%
Dealing with the public	6.90%
Criminal Justice arrangements	4.78%
Road Policing	2.70%
Operational Support	3.71%
Intelligence	2.64%
Investigations	9.61%
Investigative Support	2.65%
National Policing	0.50%
Support Functions	19.18%
PCC	0.43%
Corporate Costs	3.00%
Public Protection	7.77%



The main elements of this spend are:

I.T. Strategy

Network Access and Security	£0.826m
Device upgrade and replacement	£1.608m
System replacement	£3.176m

Estate

Chorley police station	£3.623m
Pendle police station	£1.426m

Other Schemes

Replacement of specialist equipment	£0.125m
Automatic Number Plate Recognition (ANPR) equipment and infrastructure	£0.154m
Regional collaborations	£0.119m

Police Uplift Programme

In 2023/24 30 additional police officers were recruited into Lancashire Constabulary. Since 2019, 612 additional police officers have been recruited, exceeding a target of 509 additional officers set by the government.

The new recruits take the police officer headcount to 3,616, who serve the 1.5 million people living in the diverse communities of Lancashire.

Precept

The Commissioner's plan to recruit 60 more police officers for neighbourhood teams has been approved following cross-party support from both Conservative and Labour Councillors for his budget proposals. These extra officers will further bolster the frontline, with the first 20 being recruited in the next financial year and the rest in the following two years.

The police element of council tax will rise by £11.95 a year, 4.75%, which is lower than the precept maximum allowed of over 5%. This is on top of c£19million in additional government support since last year's budget to help meet funding pressures relating to inflation and the 7% pay rise for police officers and staff awarded by the government this year.

In the coming year, the investments announced will include:

£400,000 to target dangerous driving.

£1million to recruit an additional officers for Neighbourhood Policing Teams across the county.

£450,000 to support the delivery of anti-social behaviour hotspot patrols.

£204,000 to pay for extra officers in the digital investigations team.

£185,000 for new economic crime investigators; and

£751,000 for investment in information technology.

£2million for investment in digital and fleet capabilities.

The Commissioner will also deliver a savings programme of **£8million** to ensure the frontline is protected and the force is as efficient as it can be.

GRANT FUNDING

Safer Lancashire Neighbourhoods Fund

Announced as part of the Commissioner's Fighting Crime Plan and officially launched to applicants Spring 2021, the Safer Lancashire Neighbourhoods Fund (SLNF) has been investing into projects that deter and tackle crime, supporting community organisations and partners in making Lancashire safer and allowing Lancashire Constabulary to deliver innovative, new ways of taking the fight to criminals.

The three strands that make up the Safer Lancashire Neighbourhoods Fund are:

Community Fund

Police Innovation Fund

'Fighting Crime' Grants

Community Fund

In 2023/24 the Safer Lancashire Neighbourhoods Fund Community strand received 152 applications with 61 organisations being successful totalling £509,832.58.

It is estimated the 61 projects funded will work with 28,800 individuals, including over 22,800 young people.

The aim of the Community Fund is to support smaller organisations and community groups in delivering projects and improvements within their communities, using money that has in part been seized from criminals.

Police Innovation Fund

The Commissioner is committed to offering an outstanding police service to the public with the aim to build and retain confidence in the police.

The Police Innovation Fund supports innovative crime reduction initiatives to make policing more efficient and effective.

In 2023/24 the Safer Lancashire Neighbourhoods Fund received 42 applications with 10 initiatives being successful totalling £184,108.16.

Fighting Crime Grant

The Commissioner awarded £40,000 to Wyre Council and £25,000 to Fylde Borough Council towards the upgrade of their CCTV systems. Also, £58,236 was awarded to four Council areas to support additional patrols within district councils.

The Commissioner also provided £175,721.49 funding to Lancashire Constabulary to support additional policing resource over bank holidays and the festive season.

CASE STUDY

Cash seized from criminals boosts Lancaster BID's ASB fight

In September 2023 the Commissioner visited Lancaster to see how the local Business Improvement District (BID) is delivering a project, backed by the Safer Lancashire Neighbourhoods Fund, to address concerns in the town centre and protect the public.

Utilising cash seized from criminals, the Commissioner supported the BID warden scheme, which is addressing ASB and other crime that damages businesses and impacts people.

This has seen a BID Warden on duty seven days a week instead of the previous five, increasing coverage and boosting engagement. It also means two Wardens now work on a rota ensuring cover is available during any period.

Op Sunshine engaged 477 young people through 18 sessions, analytic reports show a significant decrease in ASB in the delivery areas between July and November and local businesses anecdotally reported a reduction in ASB across the town centre.

Op Sunshine received the Shrievalty Rose Bowl High Sheriff Award.

Preston North End Community Education Trust recognised the success of the project and continue to deliver sessions in the locality.

KEEPING IN TOUCH

What you have to say is important to us. If you would like to comment on the work of the Office of the Police and Crime Commissioner for Lancashire, you can contact us using the information below.

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